Vincere Consulting

Designing Solutions that Overcome

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PRIVACY & SECURITY POLICY

Last updated: JULY 2025

At Vincere Consulting, we are committed to protecting the privacy, confidentiality, and security of all client and user information shared with us. This Privacy and Security Policy outlines how we collect, store, use, and protect data across all interactions and services.

Scope

This policy applies to:

- All visitors to our website.
- Clients, collaborators, and partners engaging our consultancy services.
- Any individual or organization that shares information with Vincere Consulting.

2. Data Collection and Use

We may collect the following types of information:

- Personal Information: Name, email address, phone number, job title, organization.
- Business Information: Project requirements, documents, and correspondence relevant to consultancy services.
- Technical Information: IP address, browser type, and device information when using our website.

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We collect this information to:

- Provide and manage our services.
- Respond to inquiries or requests.
- Deliver updates, reports, or training materials.
- Improve the user experience on our website.

3. Legal Basis for Processing Data

We process data under the following lawful bases:

- Consent You have given clear permission for us to process your data.
- Contract Data is required to fulfil a service agreement or consultancy contract.
- Legal obligation Where we are required by law to retain records or comply with regulations.
- Legitimate interests To improve our services and operations responsibly.

4. Data Sharing and Disclosure

We do not sell or rent your personal data. Information may be shared only in the following circumstances:

- With partners or subcontractors working on your project (with your consent or as part of your agreement).
- With regulatory authorities if legally obligated.
- With secure third-party tools used for service delivery (e.g. cloud storage, invoicing platforms).
- All third parties are bound by confidentiality and data protection obligations.

5. Data Retention

We retain your information only as long as necessary to:

- Fulfil the purpose it was collected for.
- Comply with legal or contractual obligations.
- Maintain business and audit records.

After this period, data is securely deleted or anonymized.

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6. Your Rights

You have the right to:

- Access the information we hold about you.
- Request correction or deletion of your data.
- Withdraw consent at any time.
- Request that we limit or stop processing your data.

To exercise these rights, contact us at: info@vinceresey.com

7. Security Practices

We take appropriate measures to ensure data is secure from unauthorized access, disclosure, or alteration. These include:

- Strong encryption protocols for communications and storage.
- Regular software updates and secure backups.
- Role-based access control and password-protected systems.
- Secure cloud storage with reputable providers.
- Confidentiality agreements with staff, partners, and subcontractors.

8. Website Security and Cookies

Our website uses secure HTTPS protocol. We may also use cookies or analytics tools to:

- Monitor site performance.
- Understand visitor behavior.
- Improve user experience.

You can manage cookie preferences in your browser settings.

9. Third-Party Links

Our site may contain links to third-party websites. We are not responsible for their privacy practices or content. Please review their policies separately.

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10. Policy Updates

We may update this policy occasionally to reflect changes in our practices or legal obligations. Any changes will be posted on this page with a revised date.

11. Contact Us

For questions about this policy or your data, please contact:

info@vinceresey.com | ## www.vinceresey.com